# Data for the month ending November, 2024

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Sr. No****.** | **Received from** | **Carried forward from previous month** | **Received during the month** | **Resolved\*** | **Total Pending** | **Pending at the end of the month** | **Average Resolution time****(in days)** |
|  |  |  |  |  |  | **Pending for less than 3 month** | **Pending for more than 3 months** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 0 | 0 |
| 3 | Stock Exchange | 0 | 0 | 0 | 0 | 0 0 | 0 |
| 3 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 0 | 0 |
|  | **GrandTotal** | 0 | 0 | 0 | 0 | 0 | 0 |

# Trend of monthly disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr.****No.** | **Month** | **Carried forward from previous month** | **Received** | **Resolved\*** | **Pending#** |
| **1** | **2** | **3** | **4** | **5** | **6** |
| 1 | April, 2024 | 0 | 0 | 0 | 0 |
| 2 | May, 2024 | 0 | 0 | 0 | 0 |
| 3 | June, 2024 | 0 | 0 | 0 | 0 |
| 4 | July, 2024 | 0 | 0 | 0 | 0 |
| 5 | August, 2024 | 0 | 0 | 0 | 0 |
| 6 | September, 2024 | 0 | 0 | 0 | 0 |
| 7 | October, 2024 | 0 | 0 | 0 | 0 |
| 8 | November, 2024 | 0 | 0 | 0 | 0 |
|  | **Grand Total** | **0** | **0** | **0** | **0** |
|  |  |  |  |  |  |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

# Trend of annual disposal of complaints

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward from previous year** | **Received during the year** | **Resolved during the year**  | **Pending at the end of the year** |
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 1 | 1 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 3 | 3 | 0 |
|  | **GrandTotal** | 0 | 4 | 4 | 0 |